



Terms of Service

SkipperBoard Technology | Last updated: June 17, 2026

These Terms of Service ("Terms") govern your access to and use of the SkipperBoard workforce scheduling platform provided by SkipperBoard Technology ("SkipperBoard", "we", "us"). By using the service, you agree to these Terms.

1. The Service

SkipperBoard provides software that allows employers to create employee work schedules and send them to their staff by email and text message. The service is offered on a subscription basis and is provided to businesses (the "Customer").

2. Accounts and Access

- Accounts are created on an invite basis. You are responsible for keeping your login credentials secure.
- You are responsible for all activity that occurs under your account.
- You must provide accurate information and keep it up to date.

3. Customer Responsibilities

As the Customer (employer), you are responsible for:

- Obtaining proper consent from your employees before adding their contact information and sending them messages, including written SMS consent where required.
- Ensuring the information you enter is accurate and that you have the right to use it.
- Using the service in compliance with all applicable laws, including employment and anti-spam laws (such as CASL).
- Not using the service to send marketing, spam, or any unlawful or harmful content.

4. Subscriptions and Billing

- Subscriptions are billed monthly at the plan rate selected (Starter, Business, or Enterprise).
- A free trial may be offered. After the trial, continued use requires an active paid subscription.
- Payments are processed by Stripe. Fees are in Canadian dollars (CAD) unless stated otherwise.
- Plans include a monthly SMS allowance; additional messages may be charged at the stated per-message rate.
- You may cancel at any time; access continues until the end of the current billing period. Fees already paid are non-refundable except where required by law.

5. Acceptable Use

You agree not to:



- Use the service for any unlawful purpose or to send unsolicited or marketing messages.
- Attempt to gain unauthorized access to the platform or other customers' data.
- Interfere with or disrupt the integrity or performance of the service.
- Resell or sublicense the service without our written permission.

6. Service Availability

We aim to keep the service available and reliable, but we do not guarantee uninterrupted or error-free operation. We may modify, suspend, or discontinue features with reasonable notice where possible.

7. Data and Privacy

Your use of the service is also governed by our Privacy Policy, which describes how we handle information. You retain ownership of the data you enter. We process it to provide the service as described in the Privacy Policy.

8. Limitation of Liability

To the maximum extent permitted by law, SkipperBoard is provided “as is” without warranties of any kind. We are not liable for any indirect, incidental, or consequential damages, or for any loss of data, revenue, or profits arising from your use of the service. Our total liability for any claim is limited to the amount you paid for the service in the three months preceding the claim.

9. Termination

We may suspend or terminate access if these Terms are violated. You may stop using the service and cancel your subscription at any time. Upon termination, your right to use the service ends.

10. Changes to These Terms

We may update these Terms from time to time. The latest version will be available at skipperboard.ca with the updated date shown above. Continued use after changes constitutes acceptance.

11. Governing Law

These Terms are governed by the laws of the Province of New Brunswick and the laws of Canada applicable therein.

12. Contact Us

Questions about these Terms can be sent to hello@skipperboard.ca.