



Privacy Policy

SkipperBoard Technology | Last updated: June 17, 2026

SkipperBoard Technology ("SkipperBoard", "we", "us") operates the SkipperBoard workforce scheduling platform. This Privacy Policy explains what information we collect, how we use it, and the choices available to you. By using SkipperBoard, you agree to the practices described here.

1. Who We Are

SkipperBoard is a registered business in New Brunswick, Canada (SkipperBoard Technology). We provide a software platform that employers use to build employee work schedules and send them to their staff by email and text message (SMS). You can contact us at hello@skipperboard.ca.

2. Information We Collect

We collect the following information, provided by the employer (our customer) and used to deliver the service:

- **Account information:** the manager's name, email address, and company name used to create and manage the account.
- **Employee information:** employee names, email addresses, phone numbers, roles, sections, and shift assignments entered by the employer.
- **Schedule data:** the weekly schedules, times, and announcements created within the platform.
- **Billing information:** subscription and payment details, processed securely by our payment provider (Stripe). We do not store full card numbers.
- **Usage data:** basic technical logs needed to operate and secure the service.

3. How We Use Information

We use the information solely to provide and operate the service, including to:

- Create and display work schedules within the platform.
- Send schedules and workplace announcements to employees by email and SMS, on behalf of the employer.
- Manage subscriptions, billing, and customer support.
- Maintain the security, reliability, and integrity of the platform.

We do not sell personal information. We do not use employee contact information for marketing.

4. Text Messages (SMS)

Employees receive SMS messages only after providing their mobile number and consent to their employer. Messages are limited to work schedules and workplace announcements. Employees may opt out at any time by replying STOP, and may reply HELP for assistance. Message and data rates may apply. We comply with applicable anti-spam laws including Canada's Anti-Spam Legislation (CASL).



5. How Information Is Stored and Protected

Data is stored using industry-standard cloud infrastructure (including Supabase for the database and Vercel for hosting). Access is protected by authentication, row-level security, and access controls. Each employer's data is isolated from other employers' data. While we take reasonable measures to protect information, no system can be guaranteed to be perfectly secure.

6. Sharing of Information

We share information only with service providers that help us operate the platform, including:

- **Stripe** – payment processing.
- **Twilio** – SMS message delivery.
- **SendGrid** – email delivery.
- **Supabase / Vercel** – database and hosting.

These providers process data only as needed to provide their service. We may also disclose information if required by law.

7. Data Retention

We retain information for as long as the account is active or as needed to provide the service. An employer may request deletion of their data by contacting hello@skipperboard.ca.

8. Your Choices

- Employees can opt out of SMS at any time by replying STOP.
- Employers can update or remove employee information within the platform.
- You may request access to or deletion of your information by contacting us.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available at skipperboard.ca with the updated date shown above.

10. Contact Us

If you have any questions about this Privacy Policy, contact us at hello@skipperboard.ca.